

# SUCCESS



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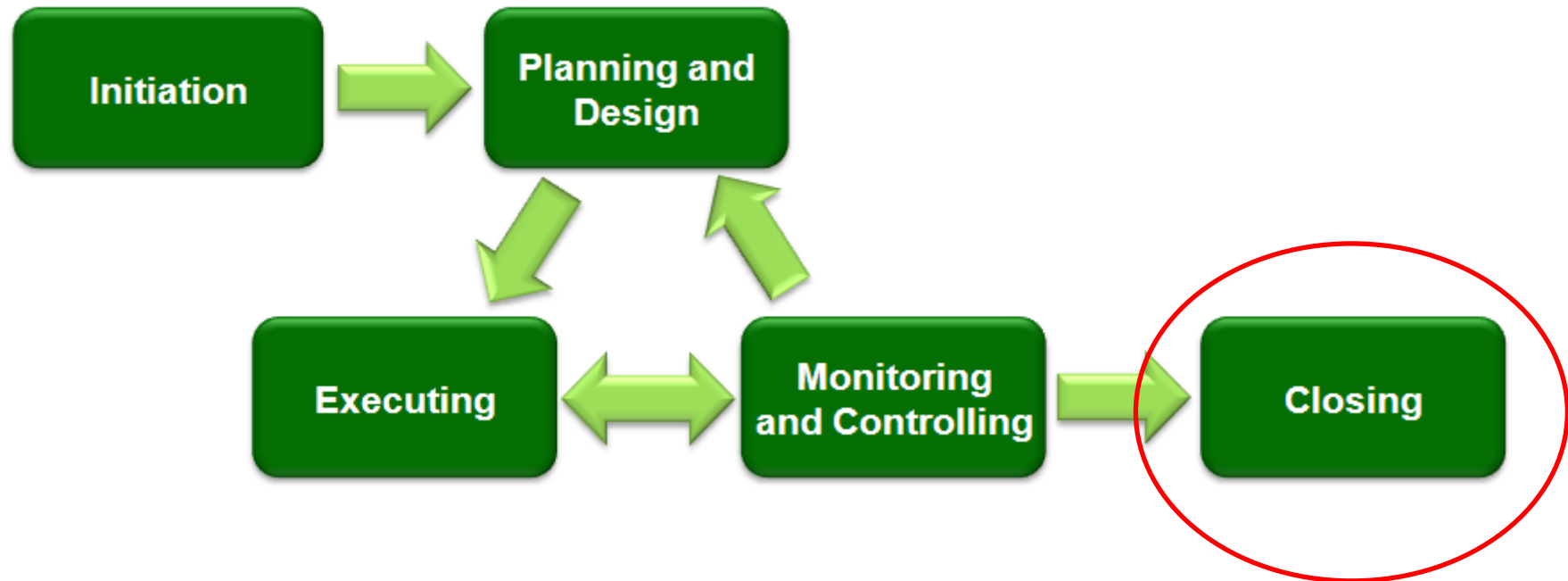
# PMO (PROJECT MANAGEMENT OFFICE)

# DEFINITION

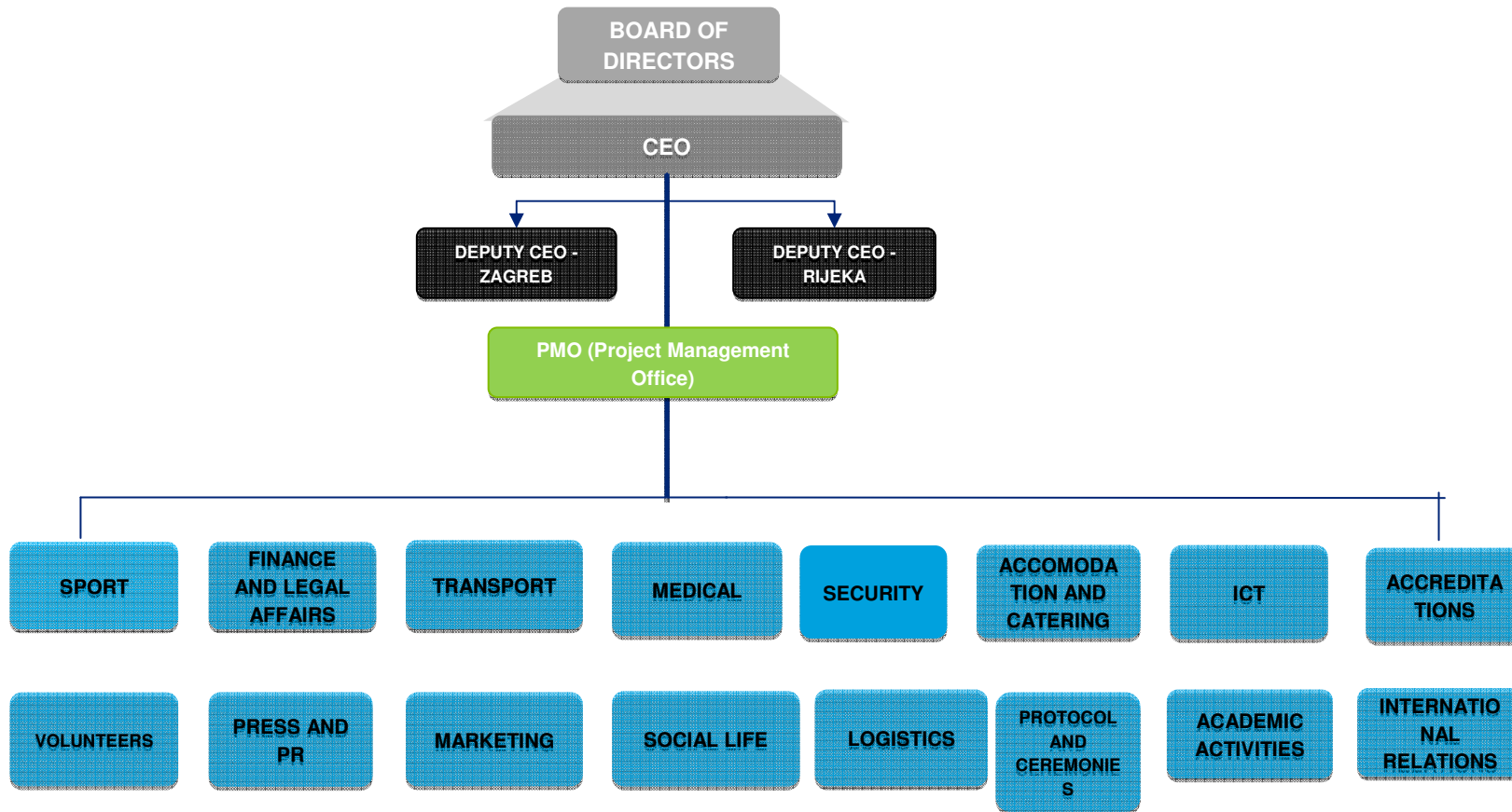
*„Project management is the discipline of initiating, planning, executing, controlling, and closing the work of a team to achieve specific goals and meet specific success criteria”*

- Every project has its beginning and end.

# ORGANIZATIONAL PHASES



# INITIATION/PLANNING AND DESIGN

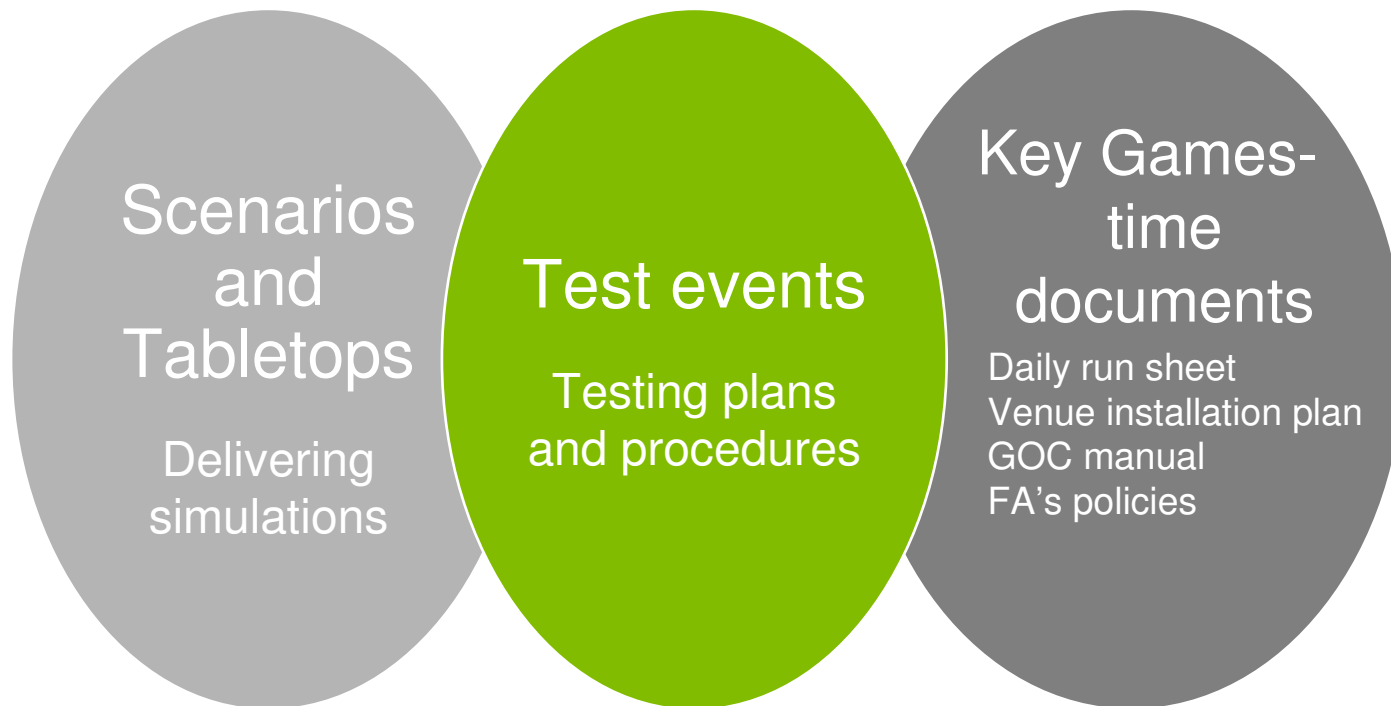


# EXECUTING/MONITORING AND CONTROLLING

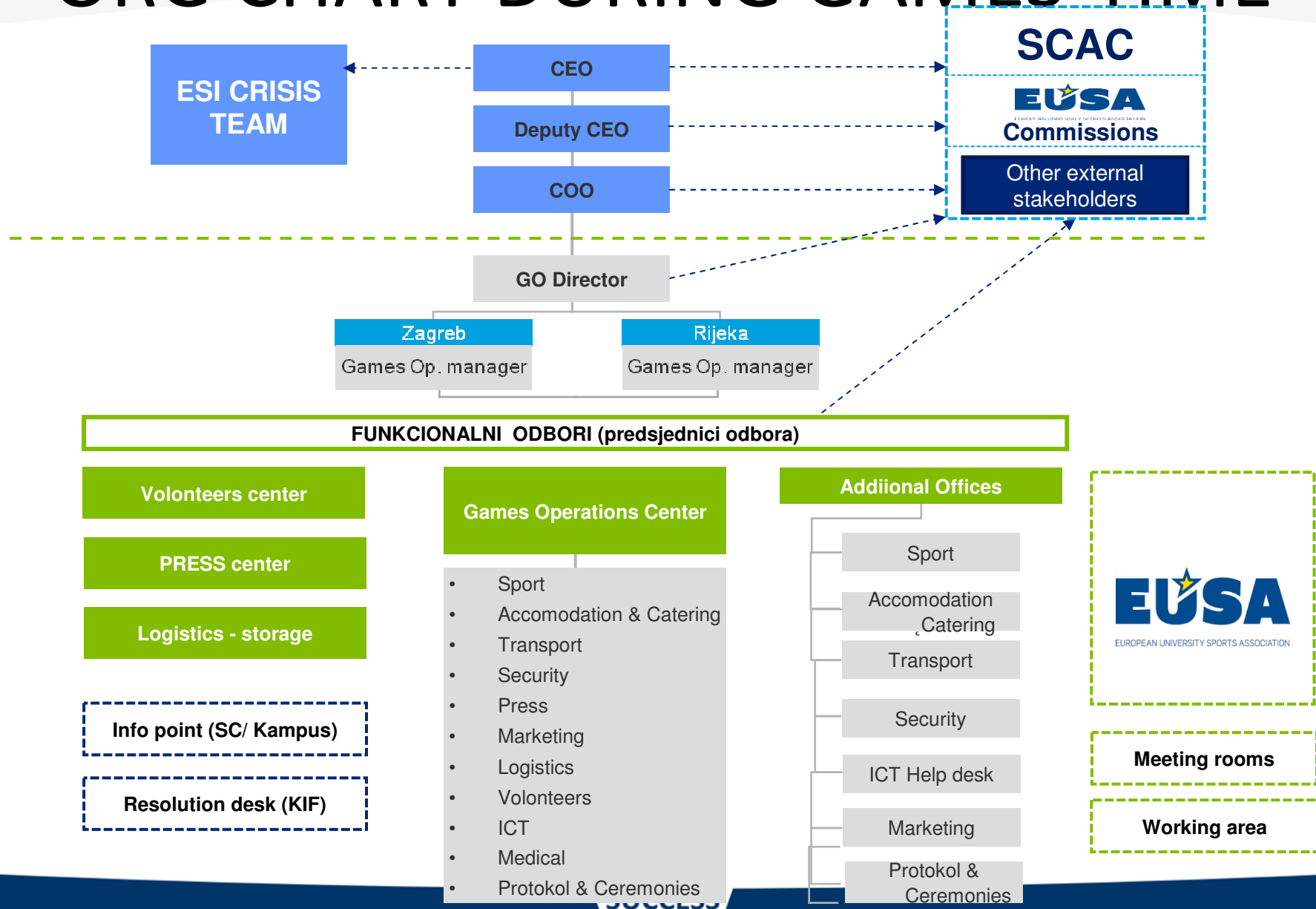
1. Games Master Plan
  2. Defining deliverables
  3. \*Milestones Plan
  4. Risk strategies, risk resolution procedures and risk register
  5. Communication Management Plan
  6. Issue resolution strategies
  7. Weekly meetings
  8. Reports Management
- \*Milestone – „*Scheduled event that indicates the completion of a major deliverable event of a project.*”

# TRANSITION – PLANNING TO GAMES TIME

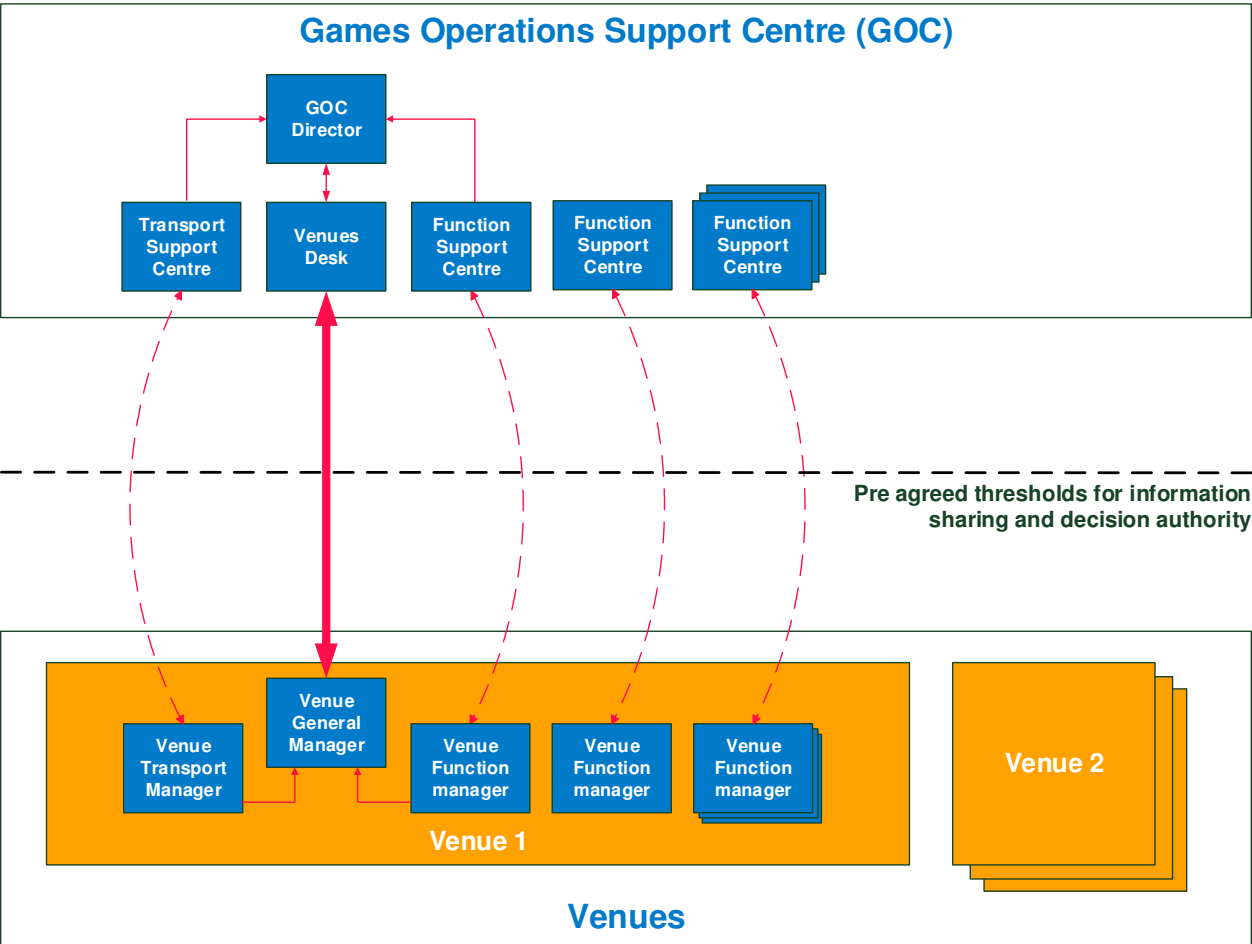
## GAMES READINESS



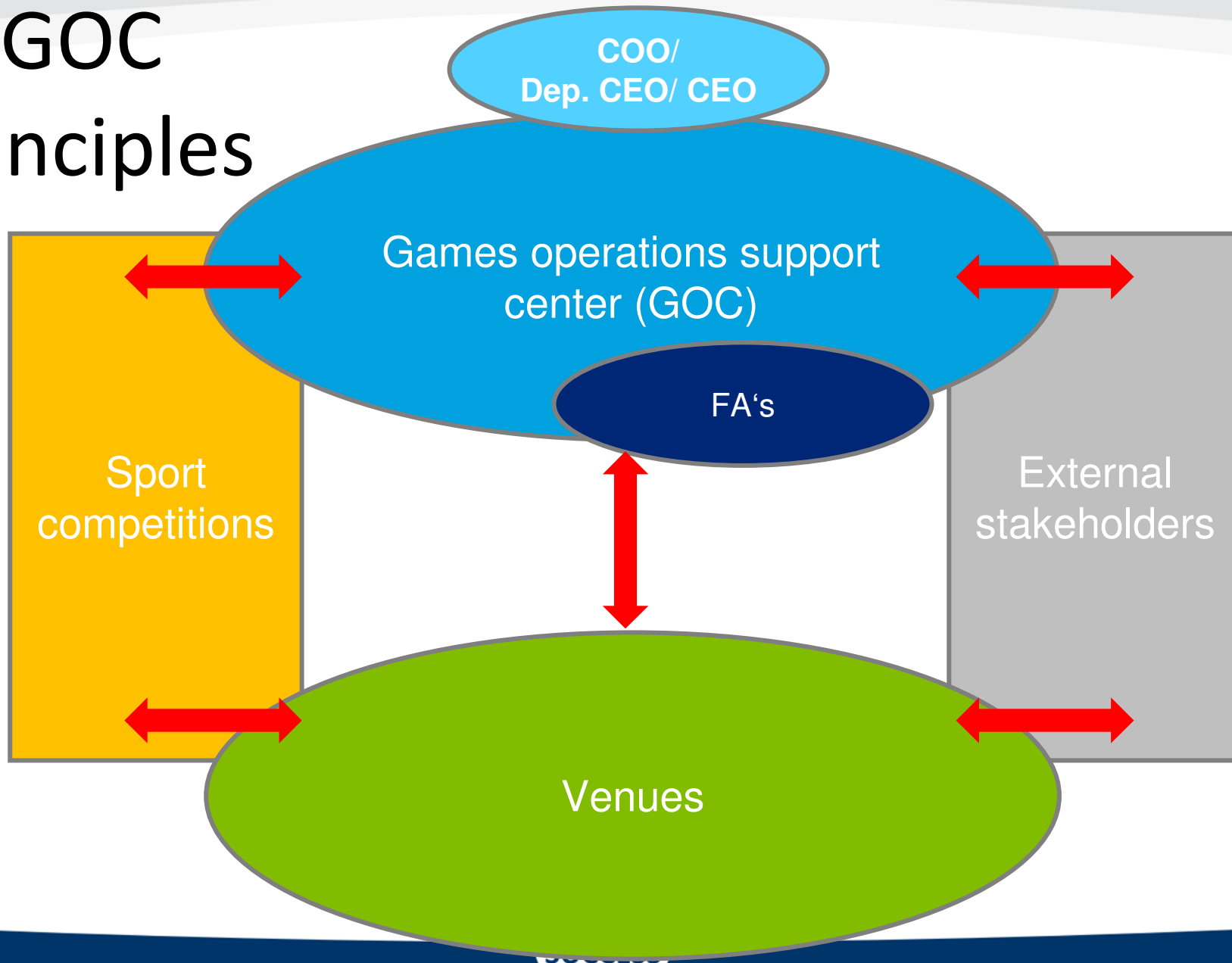
# ORG CHART DURING GAMES-TIME

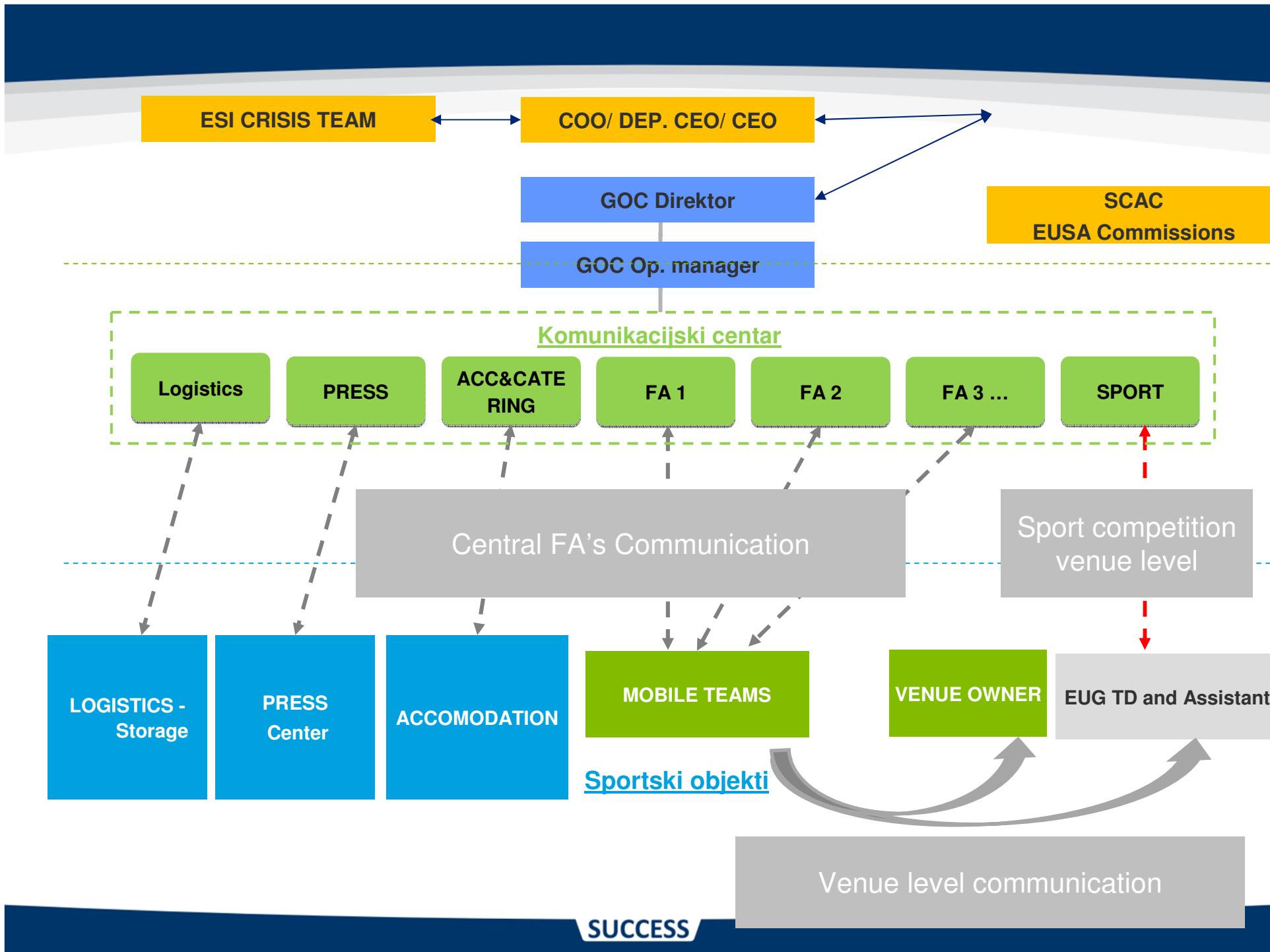






# GOC Principles

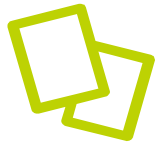






### **Games time communication EUSA – EUG 2016**

- One EUSA senior official for Zagreb and one for Rijeka to have access to radio channel of International relations dept. in order to communicate all relevant matters to GOC (e.g. to appoint SCAC meeting session..)
- Commission chairs will communicate all relevant matters/ questions to EUG 2016 Department directors via mobile



**Relevant GOC documents** (i.e. EUG 2016 Daily briefing report, Incident management log, Pending issues log..) will be made available to the EUSA General matters chair and EUSA Sports chair



**SCAC functioning** in accordance with EUSA R&R 2016

# CLOSING

## REPORTING – internal and external stakeholders



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SPORT



SUCCESS

- 
- 21 sports
  - 2 para sports
  - Official and formal cooperation with 21 sports federations and Croatian Paralympic Committee
  - 23 Technical Delegates
  - 33 competition and 11 training venues
  - 5408 participants, 14 competition days
  - 388 universities from 40 countries

# SPORTS DEPARTMENT TEAM

## PLANNING STAGE

- 15 members of the team in 2 cities (12 in Zagreb, 3 in Rijeka) + 23 Technical Delegates

## GAMES DELIVERY STAGE

- 20 sport department staff
- 23 Technical Delegates
- 58 Assitent Technical Delegates
- 44 Facility Managers



# KEY TASKS DURING PLANNING STAGE

- Forming sports department and building the team
- Defining budget
- Building relationship with relevant Sports Federations
- Appointing Technical Delegates from Sports Federations
- Selections of the Sports Venues in coordinations with Zagreb and Rijeka sport offices

- Organizing regular coordination meetings
- In cooperation with relevant Sports Federation and Technical Delegates defining competition standards (as per EUSA and relevant ESF's/ISF's)
- Defining sport teams
- Establishing procurement procedures in accordance with the budget
- Creation of Sports Program Time Schedule

- Managing complex relationship with key Sports Department stakeholders: EUSA, City of Zagreb and City of Rijeka
- Managing daily communication with EUSA and Technical Delegates
- Monitoring and Controlling established procedures
- Building leadership

## GAMES DELIVERY

- Managing communication between EUSA, EUSA Technical Delegates and National Technical Delegates
- Controlling Venue Installation Plan and Sports Program delivery
- Delivering General Technical Meetings
- Managing risks
- Monitoring procedures and establishing Issue Resolution strategies
- Controlling budget

# KEY CHALLENGES

- Managing relationship with EUSA and National Sports Federations
- Managing expectatitons
- Builiding leadership among sport teams
- Large scope of sports, competition and training venues
- Managing complex relationships with Games departments
- Monitoring refurbishments of sport venues
- Building communications procedures Games-time

# CONCLUSIONS

- Creating long lasting legacy: sports venues, sports teams, education, sports equipment
- Delivery of the largest multi-sport event in the history of Croatia and EUSA
- Improving academic sport standards for the future development of academic sport
- Full inclusion of Para sports